



WATER NEWS

New Rates Will Help Bring New Successes in New Year

San Antonio is a national leader in sustainability. As a ratepayer, you have invested in optimizing water use from the Edwards Aquifer and diversifying water supplies. Thanks to this long-term planning – even in drought – San Antonio’s water future is secure.

In fact, San Antonio has made significant strides in water issues during 2011:

- Construction is underway to bring water from western Gonzales County to San Antonio, thanks to a partnership between SAWS and the Schertz-Seguin Local Government Corporation. Water is expected to start flowing into San Antonio in 2012.
- In November, 76 percent of Bexar Metropolitan Water District customers voted to dissolve the water district and allow SAWS to provide service. SAWS is working closely with BexarMet employees to provide continuity of service as the organizations merge.
- The Edwards Aquifer Recovery Implementation Program (EARIP), a plan that meets Federal requirements for permanent procedures to preserve spring flows to endangered species in Comal and San Marcos springs, has been finalized. Once it’s approved by the EAA, it will stabilize Edwards Aquifer supplies for the long-term. The EAA is considering a fee adjustment in early 2012 to fund the new controls under the EARIP agreement.

Investing in San Antonio’s Infrastructure and Water Supply

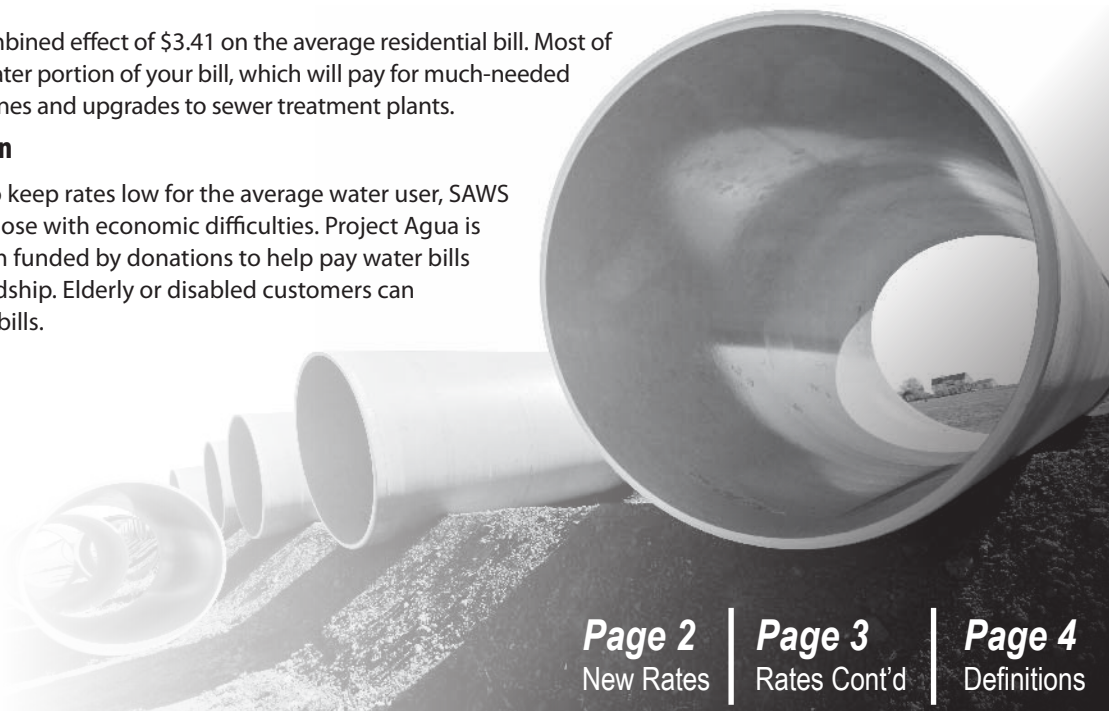
2012 will include a sizeable investment in our wastewater collection and treatment system to address sewer overflows and growth on the south and west sides of San Antonio. Plus, we’ll spend \$54 million on pumps, pipes and tanks to deliver water across the city. A portion of our capital budget for infrastructure will also fund coordinated work with the city’s bond projects. Wells for the city’s desalination plant are already being drilled in southern San Antonio and desalinated water is scheduled to start flowing to the city in 2016.

How will Rates Change in 2012?

SAWS rate increase will have a combined effect of \$3.41 on the average residential bill. Most of the increase will be in the wastewater portion of your bill, which will pay for much-needed repair and replacement of sewer lines and upgrades to sewer treatment plants.

Affordability is Still Our Key Mission

In addition to our commitment to keep rates low for the average water user, SAWS offers several programs to help those with economic difficulties. Project Agua is an emergency assistance program funded by donations to help pay water bills for those in extreme financial hardship. Elderly or disabled customers can qualify for additional time to pay bills.





Advisory of New Water Service, Water Supply, and Wastewater Rates

PO Box 2449, San Antonio, TX 78249 • 210-704-SAWS • www.saws.org/rates

San Antonio Water System is required by law to publish our new rate schedule for water service, water supply, irrigation, wastewater rates and recycled water rates. These new rates will be effective for consumption on or about January 1, 2012. If you would like more information or assistance on estimating your bill, contact SAWS at 704-SAWS. An online residential calculator is also available at www.saws.org/rates.

New Residential Class Water Rates		
Monthly Service Availability Charge		
	Inside-City	Outside-City
5/8"	\$ 7.14	\$ 9.29
3/4"	10.01	13.02
1"	15.75	20.47
1 1/2"	30.09	39.12
2"	47.28	61.48
3"	87.44	113.68
4"	144.78	188.23
6"	288.17	374.62
8"	460.22	598.30
10"	660.95	859.24
12"	1,234.47	1,604.82
Volume Charges per 100 gallons		
Standard Rates		
	Inside-City	Outside-City
Block 1: First 5,985	\$ 0.0948	\$ 0.1234
Block 2: Next 6,732	0.1372	0.1784
Block 3: Next 4,488	0.1935	0.2516
Block 4: Over 17,205	0.3388	0.4405
Seasonal Rates per 100 gallons		
	Inside-City	Outside-City
Block 1: First 5,985	\$ 0.0948	\$ 0.1234
Block 2: Next 6,732	0.1492	0.1940
Block 3: Next 4,488	0.2219	0.2885
Block 4: Over 17,205	0.4597	0.5975

New Residential Class Wastewater Rates	
	Inside City
Monthly Service Availability Charge (includes first 1,496 gallons)	\$ 9.86
Over 1,496 gallons **	0.2615 *
Customers who do not have a record of winter water usage or an interim average will be billed an Unaveraged or Unmetered Residential Charge of \$27.47 per month.	
	Outside City
Monthly Service Availability Charge (includes first 1,496 gallons)	\$ 11.85
Over 1,496 gallons **	0.3138 *
Customers who do not have a record of winter water usage or an interim average will be billed an Unaveraged or Unmetered Residential Charge of \$32.97 per month.	
* Volume Charge per 100 gallons	
** Determined by Winter Average Consumption	

New Water Supply Fee Rates		
Applicable Rate Class	Usage Blocks, Gallons	"Fee to be Assessed (per 100 gallons)"
Residential	Block 1: First 5,985	\$ 0.1054
	Block 2: Next 6,732	0.1524
	Block 3: Next 4,488	0.2150
	Block 4: Over 17,205	0.3763
General	Base*	\$ 0.1620
	>100-125% of Base	0.1620
	>125-175% of Base	0.1620
	>175% of Base	0.1620
Wholesale	Base*	\$ 0.1620
	>100-125% of Base	0.1620
	>125-175% of Base	0.1620
	>175% of Base	0.1620
Irrigation	Block 1: 0 Gallons	\$ 0.0000
	Block 2: Next 6,732	0.1620
	Block 3: Next 10,473	0.2150
	Block 4: Over 17,205	0.4081
*Base equals 100% of the Annual Average Consumption		

New General Class Water Rates

Monthly Service Availability Charge		
	Inside-City	Outside-City
5/8"	\$ 9.92	\$ 12.89
3/4"	14.18	18.43
1"	22.68	29.48
1 1/2"	43.95	57.14
2"	69.48	90.33
3"	129.04	167.76
4"	214.13	278.37
6"	426.86	554.91
8"	682.12	886.76
10"	979.93	1,273.92
12"	1,830.83	2,380.08
Volume Charges per 100 gallons		
Base*	\$ 0.1148	\$ 0.1492
>100-125% of Base	0.1372	0.1783
>125-175% of Base	0.1924	0.2501
>175% of Base	0.2818	0.3662
*Base equals 100% of the Annual Average Consumption		

New General Class Wastewater Rates

	Inside City
Monthly Service Availability Charge (includes first 1,496 gallons)	\$ 9.86
Over 1,496 gallons	0.2615 *
	Outside City
Monthly Service Availability Charge (includes first 1,496 gallons)	\$ 11.85
Over 1,496 gallons	0.3138 *
* Volume Charge per 100 gallons	

New Wholesale Class Wastewater Rates

	Inside City
Volume Charge per 100 gallons	\$ 0.2357
Volume Charge per 100 cubic feet	1.77
	Outside City
Monthly Service Availability Charge	\$ 115.82
Volume Charge per 100 gallons	0.2830
Volume Charge per 100 cubic feet	2.12

New Irrigation Class Water Rates

Monthly Service Availability Charge		
	Inside-City	Outside-City
5/8"	\$ 9.92	\$ 12.89
3/4"	14.18	18.43
1"	22.68	29.48
1 1/2"	43.95	57.14
2"	69.48	90.33
3"	129.04	167.76
4"	214.13	278.37
6"	426.86	554.91
8"	682.12	886.76
10"	979.93	1,273.92
12"	1,830.83	2,380.08
Volume Charges per 100 gallons		
Standard Rates		
	Inside-City	Outside-City
Block 1: 0 Gallons	\$ 0.0000	\$ 0.0000
Block 2: Next 6,732	0.1613	0.2097
Block 3: Next 10,473	0.1935	0.2515
Block 4: Over 17,205	0.3388	0.4405
Seasonal Rates per 100 gallons		
	Inside-City	Outside-City
Block 1: 0 Gallons	\$ 0.0000	\$ 0.0000
Block 2: Next 6,732	0.1613	0.2097
Block 3: Next 10,473	0.2246	0.2920
Block 4: Over 17,205	0.4650	0.6045
New Wholesale Class Water Rates		
Monthly Service Availability Charge		
	Inside-City	Outside-City
6"	\$ 288.17	\$ 374.62
8"	460.22	598.30
10"	660.95	859.24
12"	1,234.47	1,604.82
Volume Charges per 100 gallons		
	Inside-City	Outside-City
Base*	\$ 0.0796	\$ 0.1035
>100-125% of Base	0.1196	0.1555
>125-175% of Base	0.1727	0.2245
>175% of Base	0.2442	0.3174
*Base equals 100% of the Annual Average Consumption.		

Advisory of New Water Service, Water Supply, and Wastewater Rates

(Continued)

www.saws.org/rates

New Recycled Water Rates

Non-Exchange Customers

Monthly Service Availability Charge

5/8"		\$ 9.04
3/4"		11.76
1"		15.31
1-1/2"		24.35
2"		35.61
3"		94.71
4"		140.77
6"		268.54
8"		404.78
10"		555.04
12"		684.83

New Recycled Water Rates (cont)

Volume Charges per 100 gallons

Edwards Exchange

	Standard	Seasonal
Transferred amount	\$ 0.0238	\$ 0.0238
All in excess of transferred amount	0.0892	0.0948

Non-Edwards Exchange		
	Standard	Seasonal
First 748,000 Gallons	\$ 0.0955	\$ 0.1026
Over 748,000 Gallons	0.0975	0.1036

DEFINITIONS:

Seasonal Rates:

Water rates applied to all billings beginning on or about May 1 and ending after five complete billing months on or about September 30 of each year.

Standard Rates:

Water rates applied to all billings beginning on or about October 1 and ending after seven complete billing months on or about April 30 of each year.

General Class:

Includes Commercial, Industrial and Apartment Customers.

Irrigation Class:

Customers that use water for landscaping, either through a separate meter or through a pro-rated amount of monthly water

use. New business service accounts that are installing an in-ground landscape irrigation system are required to install a separate landscape irrigation meter.

Wholesale Class:

Customers who have entered into contracts for wholesale water and/or sewer service with SAWS.

Winter Average Consumption: The fee for sewer service is based on the average monthly consumption of water during three complete consecutive billing periods beginning on or after November 15 of each year and ending on or after three full billing cycles in March.

Wastewater Customers of Other Cities: A different rate may apply to customers being billed by SAWS for wastewater for other municipal bodies.

CONTACT US



CUSTOMER SERVICE
704-SAWS (7297)

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24-HOUR EMERGENCY
704-SAWS (7297)

MORE RATE INFORMATION
www.saws.org/rates