

July 2004

Sewer Main Break on Salado Creek

Infrastructure Failure Yields Environmental Challenges

When a 42-inch sewer main collapsed on Nacogdoches Road on June 12, SAWS crews jumped into action and worked round-the-clock to contain the resulting flow into Salado Creek. After a week, the spill was completely contained with three bypass lines carrying the flow into SAWS wastewater system.



Plans to replace 2000 feet of the wastewater main with a larger 66-inch pipe will materialize over the next two months. Recent rains have helped, allowing SAWS crews to break through our two temporary containment dams and flush the Salado Creek with fresh water. This, along with City Public Service and SAWS receiving emergency pumping permits, allowed us to restore the Salado with water from fire hydrants.

Environmental Update

SAWS crews conducted a thorough roundup of dead fish all along the Salado, making stops at local parks and golf courses as far south as Comanche Park. Oxygen levels in the Salado were restored to normal conditions within eight days of the spill and the San Antonio Metropolitan Health District sprayed the affected areas for mosquitoes.



Councilman Chip Haass (far right) presents VP of Operations Val Ruiz (center) with a Certificate of Recognition at the June 24 City Council meeting. The SAWS crew, recognized for their excellent work on containing and cleaning up the Salado Creek sewer main break, include Daniel Resendez (l-r), Rolando Rangel, Jesse Martinez, Inez Gutierrez, Martin Torres and Alex Gonzalez. Not pictured are Johnny Guerrero, Robert Flores, Gordon Mahan and Art Dietel.

SAWS Closes on Valero Property

It's official...SAWS closed on the Valero property on June 30 and has retained the services of the architectural firm of Rehler, Vaughn and Koone (who designed the building for Valero). RVK will design the parking garage expansion and the interior retrofits. All construction is projected for completion by mid Spring 2005, with the corporate move by early summer.



Area WaterSavers Honored

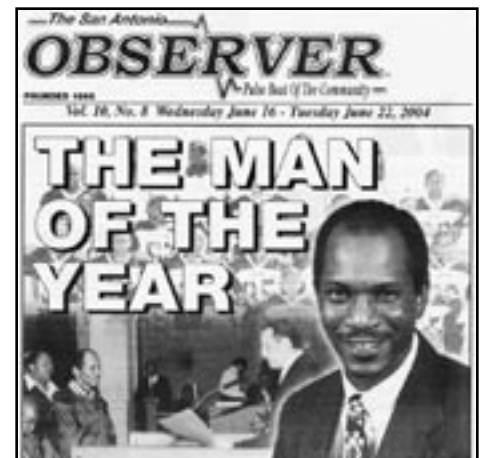
Also, Industrial Customers Receive Environmental Excellence Awards

SAWS' 2004 WaterSaver Awards, June 23, recently honored several San Antonians for taking extraordinary measures to conserve water. Co-sponsored by KENS 5, the San Antonio Business Journal and KTSA Radio, the program recognizes innovative water saving approaches in technology, education and business.

Those honored through the WaterSaver Awards program over the past eight years have reduced water consumption in San Antonio by an astounding one billion gallons per year.

Proceeds from the program, hosted by KENS 5 Meteorologist Bill Taylor, support the Water Conservation Scholarship Fund for students pursuing water-related or environmental studies.

(continued on back page)



SAWS Interim President/CEO Leonard Young was recently recognized by the San Antonio Observer as the Man of the Year for his volunteer efforts and outstanding service to the community.

2004 Water Saver Awards / Environmental (cont.)

WaterSaver Awards

- Bob Ross Realty
- Division Laundry
- Greater S.A. Builders Assn.
- Lackland Air Force Base
- My Friend's House Fellowship
- San Antonio Restaurant Assn.
- Valencia Neighborhood Assn.

WaterSaver Too Awards

- Skyline Neighborhood Assn.
- The Madonna Center and Southwest Research Institute of Volunteers
- San Antonio Parks & Recreation
- Riverwalk Plaza Hotel
- University Oaks Homeowners Assn. and Boy Scout Troop 777
- City Public Service

This year's WaterSaver Scholarship Recipient is Joshua Owen, a Reagan High School 2004 graduate. Joshua will be majoring in chemistry at Texas A&M.



Environmental Excellence Awards

Several area businesses were also recently recognized for outstanding achievements with their pretreatment and storm water initiatives. The Ninth Annual Environmental Excellence Awards featured Industrial Users who have displayed exemplary management practices, pollution prevention policies, employee education, and have closely followed environmental regulations. The award recipients are:

Pretreatment

- Sea World of Texas
- TK Taito
- Columbia Industries
- Kelly Aviation Center

Storm Water

- B4 Auto Parts
- Browning Ferris
- Columbia Industries
- Alamo City Auto
- Steves & Sons
- Reed Candle
- Zee Manufacturing
- Martin Marietta

Joshua Owen (center) is the 2004 WaterSaver Awards Scholarship Recipient. SAWS summer interns Jeremy Rice, left, and Tice Parker won the prestigious award in '01 and '03 respectively.

ASR Project Opens

Last month SAWS opened its state-of-the-art Twin Oaks Aquifer Storage and Recovery (ASR) and Water Treatment Facility and ushered in a new era of regional water management. The South Bexar County facility, budgeted at \$215 million, is the first major project funded through the ratepayer Water Supply Fee and features SAWS first drinking water treatment plant.

Water and a Movie

Back by popular demand...it's SAWS' summer movie program. Tune in to UPN, Time Warner cable channel 4 (or regular broadcast channel 2) on July 18 at 7 p.m. to see the Harrison Ford blockbuster "Indiana Jones and the Raiders of the Lost Ark."

SAWS is sponsoring the movie and most of the commercial breaks will provide information about San Antonio's water future, the water supply fee, new water sources, our infrastructure needs, and more. Viewers will also have a chance to call in for prizes such as a high efficiency washing machine or a DVD player. For more information please call (210) 704-7440.

Affordability Programs

SAWS offers a number of programs to help customers having financial hardship with their water bills. To determine if you qualify, please call San Antonio's Community Action Division at 207-7830.

SAWS Vision: SAWS will be the best water and wastewater utility in the United States by 2006.

Water News is published for customers of the San Antonio Water System. For more information regarding Water News, contact the Public Relations Department at (210) 704-7320.

Numbers to Know

Business Office	704-SAWS (704-7297)
Customer Account Information	704-SAWS
Jobline	704-SAWS
T.D.D.	704-1852
CleanStream Hotline	212-5326

24-Hour Emergency

Customer Service/
Water Waste Reporting 704-SAWS
Visit our web site at www.saws.org



Community Calendar

Make a difference in someone's life today...save a life by donating blood. The summer months are critical to the community blood supply as many donors tend to go on vacation. The South Texas Blood & Tissue Center (STBTC) needs your support. Located at

6211 IH 10 West, the STBTC has extended Tuesday and Thursday summer hours until 7:30 p.m. Visit www.bloodntissue.org for more information.

The 21st National Night Out is slated for Tuesday, August 3, from 6-10 p.m. Sponsored locally by the San Antonio Police Dept., the event encourages people to become involved with crime prevention by spending the evening outdoors with neighbors. For more information please call 207-2307 or 207-8865, or log into www.sanantonio.gov/sapd/nno2004.asp.

July is Recreation Celebration Month...join the S.A. Parks & Recreation each Wednesday and Thursday at 8 p.m. at the Arneson River Theater for "Bravo!" an evening of song and dance. Also, On July 30 come over to the Lion's Field Adult and Senior Citizens Center for an Old Fashioned Picnic. Call 207-3000 for details on these and more events or log into www.sanantonio.gov/sapar.