

Boil Water Notification

SAWS PWS – 0150018

May 22, 2020

Damage by a non-SAWS contractor at **11401 Lago Vista** caused loss of service and a drop of pressure in the potable water system in the area. Required water pressure of 20 psi was unable to be maintained. In this situation, The Texas Commission on Environmental Quality (TCEQ) requires utilities to notify customers in the affected area to boil water prior to consumption.

SAWS expects to reestablish pressure overnight, afterwards crews will flush the system, and test samples taken. While we have every expectation that water in the area will be safe to drink, we urge customers to follow boil water procedures out of an abundance of caution until test results are back. We expect this to take approximately 24 hours from sampling.

BOIL WATER PROCEDURES:

To ensure destruction of all harmful bacteria and other microbes, water for drinking, cooking, and ice making should be boiled and cooled prior to consumption. The water should be brought to a vigorous rolling boil and then boiled for two minutes. In lieu of boiling, you should consider bottled water or obtain water from some other suitable source.

We appreciate your cooperation and will notify you when the required state tests confirm that the boil water notice is no longer in effect. If you have additional questions, please feel free to contact these individuals:

CONTACT INFORMATION:

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