Required TCEQ Form & Information T.A.C. Chapter 290.122 Mandatory Language

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Public Water System Name: San Antonio Water System Castle Hills

TCEQ Well G0150045E (6912 West Avenue Well): Had a raw ground water source sample that tested positive for *E. coli*. The sample was collected on January 12, 2022 and results were received on January 14, 2022. These bacteria can make you sick, and are a particular concern for infants, young children, and people with weakened immune systems.

## WHAT SHOULD I DO? WHAT DOES THIS MEAN?

- Fecal indicators are microbes whose presence indicates that the water may be contaminated with human or animal wastes. Microbes in these wastes can cause short-term health effects, such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a special health risk for infants, young children, some of the elderly, and people with severely compromised immune systems.
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

**Corrective action:** (List what is currently being done to remedy the problem)

- All finished water distributed from this facility was treated with the appropriate levels of chlorine disinfectant during this time frame.
- The well has been taken out of service.
- The well will be disinfected and re-tested.
- This is not a boil water notice.

We anticipate resolving the problem within two weeks. For more information, please contact Anne K Hayden at (210) 233-3622 or P.O. Box 2449, San Antonio, TX 78298.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4791.

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