



## AGENDA

### SAWS DISPUTE RESOLUTION COMMITTEE (DRC)

SAWS Headquarters, 2800 U.S. Hwy 281 North, San Antonio, TX  
78212 **Customer Service Building (Tower 2) and via WebEx Conference**  
**ROOM C-145**

Wednesday, September 17, 2025, 11:30 a.m.

**NOTICE TO THE PUBLIC.** This meeting is being held in a hybrid state with a quorum of DRC members being physically present at SAWS HQ and the rest being in attendance via WebEx link. Any member of the public who wishes to participate in the public comment portion of the meeting, but cannot attend in person or via WebEx, may do so by submitting written comments via email to [waterviolation@saws.org](mailto:waterviolation@saws.org) by 3:00 p.m. on Monday, September 15, 2025. Please include your name and the number of the agenda item, if any, on which your comments apply. Written comments must be limited to 300 words or less in total. All written public comments will be available to DRC Members prior to or at the beginning of the meeting and will become part of the public record. The DRC Chair may, per discretion, have some or all the submitted comments read aloud. If you wish to comment during the meeting, please call 210-233-2374 by 3:00 p.m. on Monday, September 15, 2025, and leave your name, phone number and the agenda item on which your comments apply. Attend the meeting in person or access the meeting by the link below and you will be called upon during the meeting at the appropriate time.

To watch the meeting, go to: <https://saws.webex.com/saws/j.php?MTID=m5bb74ac415280daab32af6c4c6a8f8cb>  
Meeting password: kvNJU66KDc5

If you can't watch the meeting, please call 210-233-2090 to access the meeting via audio. The meeting number is **2501 456 6800**.

To access the meeting from video system, dial: **25014566800@saws.webex.com**  
You can also dial 173.243.2.68 on the computer's browser and enter the meeting number: **2501 456 6800**

1. Meeting Called to Order by the DRC Chairperson
2. Public Comments – Three (3) Minutes Each
3. Approval of Minutes from the June 12, 2025, Quarterly Meeting
4. Announcements
  - a. TBA
5. Updates from Conservation Staff
  - a. Statistics since June 12 DRC meeting
  - b. Results of Level 3 Panels from June through September
6. Updates from the DRC Chair
7. Next DRC Level 3 Panels (A8 and B8) scheduled for Thursday, September 25 at 10:30 a.m. and 1:30 p.m. respectively.
8. Next DRC Quarterly Meeting: **Wednesday, December 17, 2025, at 11:30 a.m.**
9. Adjournment. The San Antonio Water System DRC Quarterly Meeting of September 17, 2025, is hereby adjourned.

#### SAN ANTONIO WATER SYSTEM HANDICAPPED ACCESSIBILITY STATEMENT

The San Antonio Water System Buildings and meeting rooms are accessible to individuals with disabilities. Accessible visitor parking spaces as well as the accessible entrance and ramp are located at the north side main entrance of the SAWS Customer Center Building, Tower II, 2800 U.S. Highway 281 North. Individuals with disabilities in need of auxiliary aids and services, including Deaf interpreters, must request such aids and services forty-eight (48) hours prior to the meeting. For assistance, contact the Board Administrator at 210-233-3537 or 711 (Texas Relay Service for the Deaf).