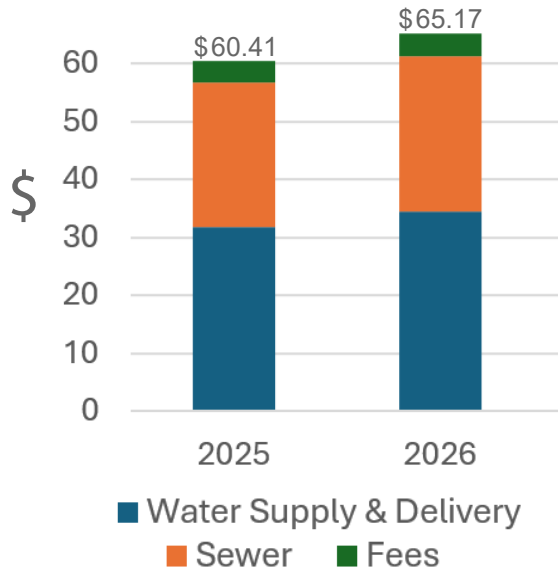




It's time to renew what keeps our city flowing.

After more than five years keeping rates stable — through drought, COVID-19, winter storms, inflation and costly federal mandates — San Antonio Water System is requesting a rate adjustment to finance needed repairs and upgrades to our city's water and wastewater system, which is among the largest in the U.S.

AVERAGE RESIDENTIAL BILL



SAWS Rate Request Main Drivers

WASTEWATER TREATMENT

These aging facilities date back as far as the 1960s. Modernizing them now will help prevent sewage spills and other environmental risks.

WATER STEWARDSHIP

Drought causes thousands of water main breaks. Since most underground leaks never reach the surface, reducing water loss will require proactive pipe replacement and advanced technology.

WASTEWATER COLLECTION

SAWS continues to invest in replacing aging sewer pipes across the city to protect the health and safety of our community.

EMERGENCY READINESS

A new Texas law requires water utilities to install backup generators at water pump stations to ensure reliable water service during an extended power outage.

How will the new rates affect your 2026 SAWS bill?

If approved, the average SAWS residential bill would increase just \$4.76 — less than the price of a drive-thru coffee.

Even with this adjustment, SAWS customers will still have some of the lowest water and sewer rates in Texas.



Keeping water affordable for our most vulnerable citizens



SAWS Uplift is an income-based assistance program designed to support and protect our neighbors in need.

We want to make sure no family ever has to be disconnected because they can't pay their water bill. Apply online at saws.org/uplift or call **210-233-CARE (2273)**.

Learn more about SAWS rates and what they pay for at saws.org/rates2026.

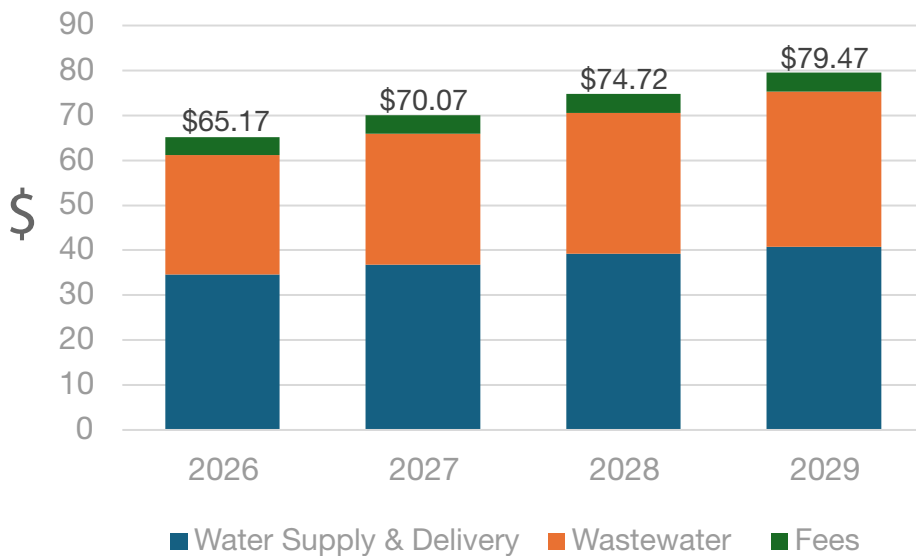
ABOUT SAWS

Created in 1992, San Antonio Water System is a public utility owned by the City of San Antonio. SAWS serves approximately 2 million people in Bexar County.



4-YEAR RESIDENTIAL RATE OUTLOOK

The budget and rate projections reflect our continued commitment to providing sustainable, affordable water services while balancing financial responsibility with the needs of our growing community. SAWS remains focused on operational efficiency, regulatory compliance, and strategic investments to serve our customers reliably and sustainably.



SAWS BY THE NUMBERS

San Antonio Water System's 2,280 employees manage and maintain:

Customer Water Connections
584,473

Miles of Water Mains
7,929

Miles of Sewer Mains
6,157

Fire Hydrants
47,743

Water Wells
190

Water Storage Tanks
130

AVERAGE RESIDENTIAL MONTHLY BILL

Even with the proposed 2026 rate adjustment, the average SAWS residential bill will still be among the lowest in Texas.

