



SAWS board approves rate proposal

'Water Forward' plan will renew, strengthen infrastructure

San Antonio has a well-earned reputation for forward-thinking water management. That legacy entered its next chapter May 19 when SAWS Trustees unanimously approved a four-year rate proposal to renew and revitalize our city's water and sewer systems.

Water Forward – Strengthening Water & Wastewater Infrastructure is a \$3.2 billion program to improve essential systems across the city, from replacing aging water pipes to modernizing outdated treatment plants to installing emergency generators and more.

SAWS officials have been meeting with customers across the city for months to make sure they know the urgency of the infrastructure needs driving the rate request.

“We have conducted over 60 community meetings, including neighborhood and homeowners’ association meetings,” said Cecilia Velasquez, vice president of customer experience. “I can attest that after we explain the need for the rate adjustments, we have not received pushback from the attendees.”

The plan now goes to San Antonio City Council for consideration. If approved, the new rates would increase the average household SAWS bill by less than \$5 a month in 2026.

“I like the plan that you’re putting forward,” Board Chairwoman Jelynn LeBlanc Jamison told SAWS staff. “I know that sometimes we are asked to make tough decisions during tough times. But I want to appreciate those who are willing to support this plan because it is visionary and it will promote resiliency for our community.”

At press time, City Council was expected to vote on the proposal at its June 11 meeting. If approved, the rates would take effect on or after July 1 with the new charges appearing on August SAWS bills.

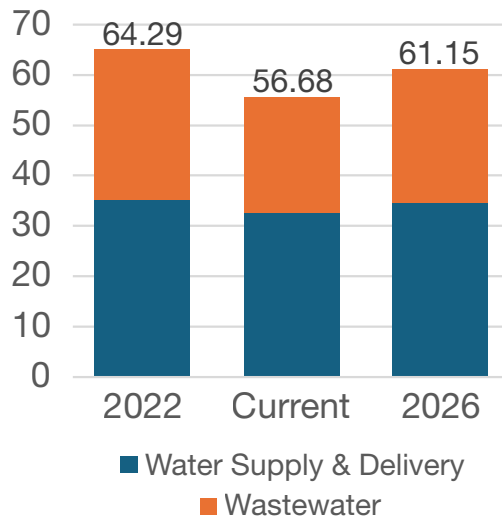
Even with the new rates, the average residential SAWS bill would still be among the lowest in Texas.

And our Uplift assistance programs will expand to protect even more of our neighbors in need while keeping rates stable for customers already enrolled.

Learn more at saws.org/rates2026.



AVERAGE RESIDENTIAL BILL



Your 2026 Water Quality Report

From source water to the consumer’s tap, SAWS is committed to preserving and protecting the drinking water quality of our community. Public water systems like SAWS are required by law to report every year on the type and quantity of substances in their water.

SAWS conducts thousands of water quality tests each year to make sure your drinking water meets or exceeds stringent standards set forth by the U.S. Environmental Protection Agency and

Texas Commission on Environmental Quality, the federal and state agencies that regulate public water utilities.

To learn more about San Antonio’s outstanding public water supply, view your 2026 Water Quality Report online at saws.org/quality.

Si tiene preguntas o comentarios sobre este informe en español, favor de llamar 210-233-3477.





Dive into the economic, environmental and cultural importance of San Antonio's water resources during *The San Antonio River: The Untold Story* at Eco Centro, Wednesday, July 22. Register at ecocentro.eventbrite.com.

Event Calendar

Heart of Texas Concert Band

July 4

Trinity Baptist Church
319 E. Mulberry Ave.
heartoftexasconcertband.org

¡Mas Museos! Museum Day for Educators

July 10

McNay Art Museum
6000 N. New Braunfels Ave.
mcnayart.org/events

Little Sprouts Hike

July 14

San Antonio Botanical Garden
555 Funston Place
sabgtx.org/calendar

Tron: Ares Outdoor Family Film Series

July 18

Mission Marquee Plaza
3100 Roosevelt Ave.
missionmarquee.com/events

Guided Bird Tour

July 26

Mitchell Lake Audubon Center
10750 Pleasanton Road
mitchelllake.audubon.org/events

Customer Service and 24-hour Emergency

210-704-SAWS (7297)
saws.org/waternews

A new low for SA — low water use, that is!

San Antonio is proving that water conservation works. In 2025, our community achieved a record low of 111 gallons per capita per day!

This means the average San Antonian uses only 111 gallons each day for everything from showers and laundry to cooking and landscape watering. SAWS customers have played a vital role in this success thanks to irrigation improvements, drought-resilient landscaping, and by finding and fixing leaks quickly.



The achievement also reflects the leadership and foresight of SAWS CEO Robert R. Puente. His focus on diversified water supplies, conservation programs and sustainable growth

has helped make us a national leader in water stewardship.

In addition, the tireless work of the SAWS conservation team has added to our city's success through education, innovative incentive programs, and partnerships that reduce

water demand. Together, we continue to secure a more resilient water future.

Float into summer fun with SAWS

SAWS Summer 2026 is going to be "Totally Tubular!" Our outreach team is traveling across the city all summer long with fun events, free giveaways and valuable water-saving tips for the whole family.

The season kicked off May 29 at the San Antonio Missions game with the popular Hawaiian shirt giveaway — and there's much more ahead! Catch us at the San Antonio Zoo, Hemisfair and Woodlawn Lake for cool summer

swag like rechargeable fans, caps, T-shirts and even free paletas to beat the heat.

Stop by to ask questions about conservation, watering rules and SAWS programs while enjoying family-friendly fun all summer long.

Follow @mysaws on Instagram, Facebook and X for upcoming event dates, giveaways and surprises. Summer is heating up — and SAWS is bringing the cool!



6/20 FAMILY PRIDE PICNIC @ WOODLAWN LAKE

6/30 STORY TIME @ HEMISFAIR

7/15 LOCALS DAY @ SA ZOO

7/23 DISCO AL FRESCO @ CIVIC PARK

7/31 FREE PALETAS @ YANAGUANA GARDEN

Take a vacation from high water bills

You'd think your home water use would drop when you're taking a well-earned vacation. But automated home systems — including irrigation, water softeners and pool refills — can waste a lot of water while you're away.

The solution? Just turn 'em off or put 'em on "bypass."

In-ground irrigation is by far the biggest culprit. A single cycle can use as much as your entire family does in a month. So avoid assigning the sprinkler controls to a neighbor

while you're out. Instead, just ask them to water by hand. Besides, early summer can be our wettest, most humid time of year, so there's less evaporation.

Worried about leaks? Your SAWS ConnectH2O electronic meter can help, even when you're traveling. Just log in at saws.org/myaccount and select the "Manage Accounts" option. Update your contact information to receive email or text alerts if there's continuous water use while you're away. (And even when you're not!)