

2017 Rate Adjustments Address Infrastructure, Water Supplies

A rate adjustment of \$3.79 — or a 6.8 percent increase on the average residential water and sewer bill (not counting regulatory pass-through charges) — is scheduled to take effect Jan. 1, 2017. Due to additional efficiencies, SAWS was able to keep the adjustment below the 7.9 percent maximum authorized by City Council in November 2015.

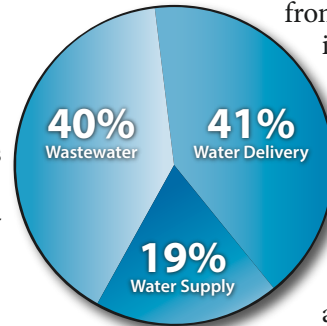
“We always strive to make SAWS more efficient,” said President/CEO Robert R. Puente. “This is how we were able

to keep the adjustment lower than expected.”

The majority of new revenue will pay for capital improvements, sewer system upgrades required by the U.S. Environmental Protection Agency and long-term water supplies. This includes the new desalination plant as

well as infrastructure to distribute water from the Vista Ridge project starting in 2020. Both projects further diversify San Antonio’s water portfolio beyond the drought-sensitive Edwards Aquifer.

New rates will be reflected in February 2017 bills. To see how your own bill will change, use the rate calculator at saws.org/calculator.



What the 2017 Rate Increase Will Pay For

Former BexarMet Areas to Receive First Water Rate Adjustment in 7 Years

Customers in former BexarMet service areas will see water rate adjustments for the first time since 2010.

Now that the former utility has been fully integrated into SAWS, customers in those areas will begin paying SAWS rates for water service beginning in January 2017.

The average residential customer in former BexarMet areas will see an

increase of 7.8 percent in their monthly water and sewer bill. However, customers who use 2,992 gallons a month or less will see a decrease of more than 3 percent, thanks to the SAWS “lifeline” rate. (These adjustments do not include regulatory pass-through charges.)

These customers will also be eligible for SAWS payment assistance programs, including the Affordability Discount,

beginning in 2017. This SAWS program could offer substantially more direct financial assistance than under the former utility. SAWS’ Affordability Team can be reached at 210-233-CARE (233-2273).

New rates go into effect Jan. 1, 2017, and will be reflected in February bills.

Average Monthly Residential Bill		7,092 gallons water, 5,668 gallons sewer Inside city limits, excludes pass-through and storm water fees					
	2017 Proposed	SAWS			Former BexarMet		
		Existing	\$ Change	% Change	Existing	\$ Change	% Change
Water	\$ 31.17	\$ 28.88	\$ 2.29	7.9%	\$ 28.42	\$ 2.75	9.7%
Sewer	\$ 28.27	\$ 26.77	\$ 1.50	5.6%	\$ 26.77	\$ 1.50	5.6%
Total	\$ 59.44	\$ 55.65	\$ 3.79	6.8%	\$ 55.19	\$ 4.25	7.7%

The charts on page 2 and 3 show how the new rates will affect customer bills for various consumption levels.

These amounts are required by the State of Texas and do not reflect typical water use by SAWS customers.

About 83 percent of residential customers use less than 10,000 gallons and 97 percent use less than 30,000 gallons.

If you would like to see how your own bill will change, visit saws.org/calculator or call us at 210-704-SAWS (704-7297).

More Rates Information Inside 

Join the **MySAWS** conversation:



PUBLIC NOTICE

DECLARATION OF INTENT TO CHANGE WATER, WATER SUPPLY, WASTEWATER AND RECYCLED WATER RATES



Implementation of new water, water supply, wastewater and recycled water rates effective for consumption on or about January 1, 2017 is hereby declared. Customers will begin receiving bills that reflect the new rates on or about February 1, 2017.

Consistent with the notification procedures of Chapter 13 of the Texas Water Code, Title 16 of the Texas Administrative Code and applicable city regulations, the San Antonio Water System Board of Trustees announces its intent to implement new water, water supply, wastewater and recycled water rates.

The new rates, as proposed by SAWS staff, were presented for review at the Oct. 4, 2016 meeting of the SAWS Board of Trustees; final consideration will be given on or about Nov. 1, 2016 by the SAWS Board. On Nov. 19, 2015, San Antonio City Council voted

to authorized a 2017 rate increase of up to 7.9 percent for the average residential customer bill including water and sewer service. The proposed adjustments will result in a 6.8 percent increase in the average residential bill for water and sewer service. The new rates will become effective for consumption on or about Jan. 1, 2017.

The charts below and on page 3, presented in a format required by the State of Texas, represent samples of comparisons of current and proposed billing amounts for 10,000 and 30,000 gallons of water and wastewater service for various customer classes.

More information is available at 210-704-SAWS (7297) or at saws.org/rates.

Para información en español, por favor lláme al 210-704-7297.

Water Rates

Class	Consumption in Gallons	Proposed Water Rate Adjustments				
		Assumed Meter Size	Existing SAWS Rates	Proposed SAWS Rates	\$ change	% change
Residential ICL	10,000	5/8"	\$ 42.86	\$ 46.22	\$ 3.36	7.8%
	30,000	5/8"	\$ 202.45	\$ 217.94	\$ 15.49	7.7%
Residential OCL	10,000	5/8"	\$ 50.05	\$ 54.01	\$ 3.96	7.9%
	30,000	5/8"	\$ 229.26	\$ 247.03	\$ 17.77	7.8%
Irrigation ICL	10,000	5/8"	\$ 64.63	\$ 69.80	\$ 5.17	8.0%
	30,000	3/4"	\$ 232.17	\$ 250.52	\$ 18.35	7.9%
Irrigation OCL	10,000	5/8"	\$ 76.05	\$ 82.19	\$ 6.14	8.1%
	30,000	3/4"	\$ 271.72	\$ 293.47	\$ 21.75	8.0%
General ICL*	10,000	5/8"	\$ 43.55	\$ 47.01	\$ 3.46	7.9%
	30,000	3/4"	\$ 112.46	\$ 121.26	\$ 8.80	7.8%
General OCL*	10,000	5/8"	\$ 50.68	\$ 54.75	\$ 4.07	8.0%
	30,000	3/4"	\$ 129.73	\$ 140.01	\$ 10.28	7.9%
Wholesale*	1,000,000	6"	\$ 4,398.50	\$ 4,739.24	\$ 340.74	7.7%

* All usage is assumed to be within Base Consumption.

Class	Consumption in Gallons	Assumed Meter Size	Proposed Recycled Water Rate Adjustments							
			Existing SAWS Rates		Proposed SAWS Rates		Change from			
			Standard	Seasonal	Standard	Seasonal	Standard	Seasonal		
Recycled Water - Non-Exchange Customer	10,000	5/8"	\$ 21.42	\$ 22.25	\$ 23.11	\$ 24.00	\$ 1.69	7.9%	\$ 1.75	7.9%
	30,000	3/4"	\$ 46.56	\$ 49.05	\$ 50.24	\$ 52.91	\$ 3.68	7.9%	\$ 3.86	7.9%
	1,000,000	6"	\$ 1,415.60	\$ 1,495.32	\$ 1,527.56	\$ 1,613.03	\$ 111.96	7.9%	\$ 117.71	7.9%
Recycled Water - Exchange Customer	10,000	5/8"	\$ 13.16	\$ 13.16	\$ 14.20	\$ 14.20	\$ 1.04	7.9%	\$ 1.04	7.9%
	30,000	3/4"	\$ 21.78	\$ 21.78	\$ 23.51	\$ 23.51	\$ 1.73	7.9%	\$ 1.73	7.9%
	1,000,000	6"	\$ 583.55	\$ 583.15	\$ 630.00	\$ 630.00	\$ 46.45	8.0%	\$ 46.85	8.0%
Recycled Water - Exchange Customer, Excess	10,000	5/8"	\$ 10.28	\$ 10.93	\$ 11.09	\$ 11.79	\$ 0.81	7.9%	\$ 0.86	7.9%
	30,000	3/4"	\$ 30.84	\$ 32.79	\$ 33.27	\$ 35.37	\$ 2.43	7.9%	\$ 2.58	7.9%
	1,000,000	6"	\$ 1,028.00	\$ 1,093.00	\$ 1,109.00	\$ 1,179.00	\$ 81.00	7.9%	\$ 86.00	7.9%

Sewer Rates

Class	Consumption in Gallons	Proposed Sewer Rate Adjustments				
		Assumed Meter Size	Existing SAWS Rates	Proposed SAWS Rates	\$ change	% change
Residential ICL*	10,000	5/8"	\$ 43.84	\$ 46.30	\$ 2.46	5.6%
	30,000	5/8"	\$ 122.66	\$ 129.54	\$ 6.88	5.6%
Residential OCL*	10,000	5/8"	\$ 52.61	\$ 55.56	\$ 2.95	5.6%
	30,000	5/8"	\$ 147.19	\$ 155.44	\$ 8.25	5.6%
General ICL	10,000	5/8"	\$ 42.22	\$ 44.59	\$ 2.37	5.6%
	30,000	3/4"	\$ 113.85	\$ 120.23	\$ 6.38	5.6%
General OCL	10,000	5/8"	\$ 50.67	\$ 53.52	\$ 2.85	5.6%
	30,000	3/4"	\$ 136.63	\$ 144.30	\$ 7.67	5.6%
Wholesale	1,000,000	6"	\$ 4,043.82	\$ 4,269.94	\$ 226.12	5.6%

* Residential Consumption amounts are assumed Average Winter Consumption.

Water Rates - Former BexarMet service areas (District Special Project)

Class	Consumption in Gallons	Proposed Water Rate Adjustments				
		Assumed Meter Size	Existing DSP Rates	Proposed SAWS Rates	\$ change	% change
Residential ICL	10,000	5/8"	\$ 37.93	\$ 46.22	\$ 8.29	21.9%
	30,000	5/8"	\$ 186.73	\$ 217.94	\$ 31.21	16.7%
Residential OCL	10,000	5/8"	\$ 37.93	\$ 54.01	\$ 16.08	42.4%
	30,000	5/8"	\$ 186.73	\$ 247.03	\$ 60.30	32.3%
Irrigation ICL	10,000	5/8"	\$ 68.21	\$ 69.80	\$ 1.59	2.3%
	30,000	3/4"	\$ 161.91	\$ 250.52	\$ 88.61	54.7%
Irrigation OCL	10,000	5/8"	\$ 68.21	\$ 82.19	\$ 13.98	20.5%
	30,000	3/4"	\$ 161.91	\$ 293.47	\$ 131.56	81.3%
General ICL*	10,000	5/8"	\$ 68.21	\$ 47.01	\$ (21.20)	-31.1%
	30,000	3/4"	\$ 161.91	\$ 121.26	\$ (40.65)	-25.1%
General OCL*	10,000	5/8"	\$ 68.21	\$ 54.75	\$ (13.46)	-19.7%
	30,000	3/4"	\$ 161.91	\$ 140.01	\$ (21.90)	-13.5%

* All usage is assumed to be within Base Consumption.

Definitions:

ICL Inside City Limits

OCL Outside City Limits

General Class Includes Commercial, Industrial, and Apartment Customers

Base Consumption 100% of average monthly consumption for prior year

Average Winter Consumption The period of service beginning on or after November 15 of each year and ending on or after the completion of three full billing cycles in March of each year. Residential wastewater bills are based on this average.

Seasonal Period Water rates applied to all billings beginning on or about May 1 and ending after five complete billing months on or about September 30 of each year. (Applies only to Recycled Water rates.)

Standard Period Water rates applied to all billings beginning on or about October 1 and ending after seven complete billing months on or about April 30 of each year. (Applies only to Recycled Water rates.)



▶ Every dog has his day! For one day only, Saturday, Nov. 5, bring your canine companion to explore the trails at Mitchell Lake Audubon Center, 10750 Pleasanton Rd. Admission is free! Visit mitchelllake.audubon.org/events.

Local Calendar

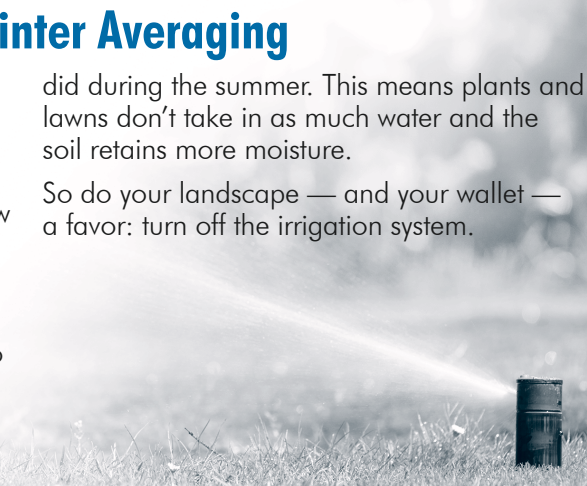
Save Money All Year with Winter Averaging

Save water now, save money throughout 2017. It's as simple as turning off your irrigation system. Because SAWS sewer charges are based on your average winter water use, watering your landscape less now can add up to big savings all year long.

Winter averaging monitors the amount of water you use during three complete billing cycles from mid-November to mid-March to calculate your sewer fee for the whole year. At this time of year, your landscape doesn't have the unquenchable thirst for water that it

did during the summer. This means plants and lawns don't take in as much water and the soil retains more moisture.

So do your landscape — and your wallet — a favor: turn off the irrigation system.



Summit Showcases Sustainable San Antonio

The City of San Antonio will hold the annual Sustainability Summit from 5-8 p.m. Tuesday, Nov. 1 at the Henry B. Gonzalez Convention Center Grotto, 200 E. Market St.

The Sustainability Summit will focus on the City Council-adopted SA Tomorrow Sustainability Plan, outlining the plan's actionable strategies, programs and incentives, such as green building and infrastructure, food systems and alternative transportation. The summit will also feature


an awards ceremony honoring community programs and building structures that promote sustainability.

Admission to the event is free and free parking is available at city-operated parking garages, parking lots and parking meters as part of Downtown Tuesday.

To learn more, visit sanantonio.gov/sustainabilitysummit.


Coming Soon: 2 New & Improved Ways to Contact Us!

Ever wish SAWS' call center was open on Saturdays when it's more convenient? Or that you could reach SAWS via online chat? Your wishes are granted starting in October! It's all part of an ongoing effort to make customer service more accessible to better serve you.

 **Starting Oct. 3, chat with a customer service rep 8 a.m.-5 p.m. Mon-Fri. Visit saws.org/help.**

CHAT

Beginning Oct. 15, our call center is open Saturdays 8 a.m.-noon for payments and account inquiries at 210-704-7297.

 **PHONE**

South Side Customer Center Closing

The SAWS South Side Customer Center will shut its doors permanently in early November. This move will allow SAWS to be more efficient with its existing staff.

Customers who typically use the Southcross Boulevard location can visit the West Side Customer Center, just minutes away at Las Palmas Shopping Center, 803 Castroville Road. In addition, six third-party pay agencies are located just a short distance from the Southcross site.

Payments can also be made online at saws.org, by phone at 210-704-7297 or by mail. For a full listing of pay agencies, visit saws.org/service.

Solar Fest

Nov. 5
Roosevelt Park
331 Roosevelt Ave.
buildsgreen.org/solar-fest

Luminaria

Nov. 9-12
Near East Side
Various locations
luminarias.org

Free Day at the Museum

Nov. 25
San Antonio Museum of Art
200 West Jones Ave.
samuseum.org/calendar

Thanksgiving Open House

Nov. 26
Mitchell Lake Audubon Center
10750 Pleasanton Rd.
mitchelllake.audubon.org/events

Holiday Magic Market

Nov. 27
San Antonio Garden Center
3310 N. New Braunfels Ave.
sanantonioherbs.org