



PRESS RELEASE
February 21, 2021

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SAWS Adding Areas Cleared of Boil Water Notice *Additional results have been processed*

SAN ANTONIO – Additional areas of San Antonio can now use their tap water without boiling, San Antonio Water System announced Sunday.

After completing the required water quality sampling, and in consultation with the Texas Commission on Environmental Quality (TCEQ) SAWS scientists determined that additional areas of San Antonio will be released from the Boil Water Notice **immediately**. SAWS is continuing to test water samples from other pressure zones to release additional areas soon.

A map of the areas released from the boil water notice is attached to this release and shown with a green color. Please use the interactive version to check whether your specific address no longer requires boiling water at www.saws.org/freeze. **The Boil Water Notice remains in effect for all other areas of the city not shown in green on the map.**

While the notice has been lifted in these areas, we still recommend that customers flush household pipes, ice makers and water fountains prior to using for drinking or cooking.

SAWS will continue to operate bulk water distribution sites until noon Monday.

Additionally, SAWS is asking all customers turn off their irrigation systems as water pressure is normalized throughout the city.

San Antonio Water System provides water and wastewater services to more than 1.8 million customers in the San Antonio region, and continues to set the standard for service and water conservation within our industry. SAWS is the national leader in water innovation with the largest direct recycled water system in the country, a state-of-the-art inland desalination plant, and the largest groundwater-based Aquifer Storage & Recovery facility in the nation, making this wonderful city...Waterful. For more information, visit www.saws.org.

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SAWS Agrega Áreas al Fin del Aviso de Hervir el Agua *Resultados adicionales se han procesado*

SAN ANTONIO – Áreas adicionales de San Antonio ahora pueden usar el agua del grifo sin hervir, anunció San Antonio Water System el domingo.

Después de pruebas de calidad del agua en las muestras requeridas, y en consulta con la Comisión de Calidad Ambiental de Texas (TCEQ por sus siglas en inglés), los científicos de SAWS determinaron que áreas adicionales de San Antonio serán liberadas del Aviso de Hervir el Agua de **inmediato**. SAWS continúa probando muestras de agua de otras zonas para liberar áreas adicionales en los próximos días.

Se adjunta a este comunicado un mapa de las áreas liberadas del aviso de hervir agua que se muestra en color verde. Por favor usen la versión interactiva con capacidad de búsqueda en www.saws.org/freeze para verificar si su dirección ya no necesita hervir el agua. **El Aviso de Hervir el agua permanece en vigor para todas las otras áreas de la ciudad que no están en la zona verde.**

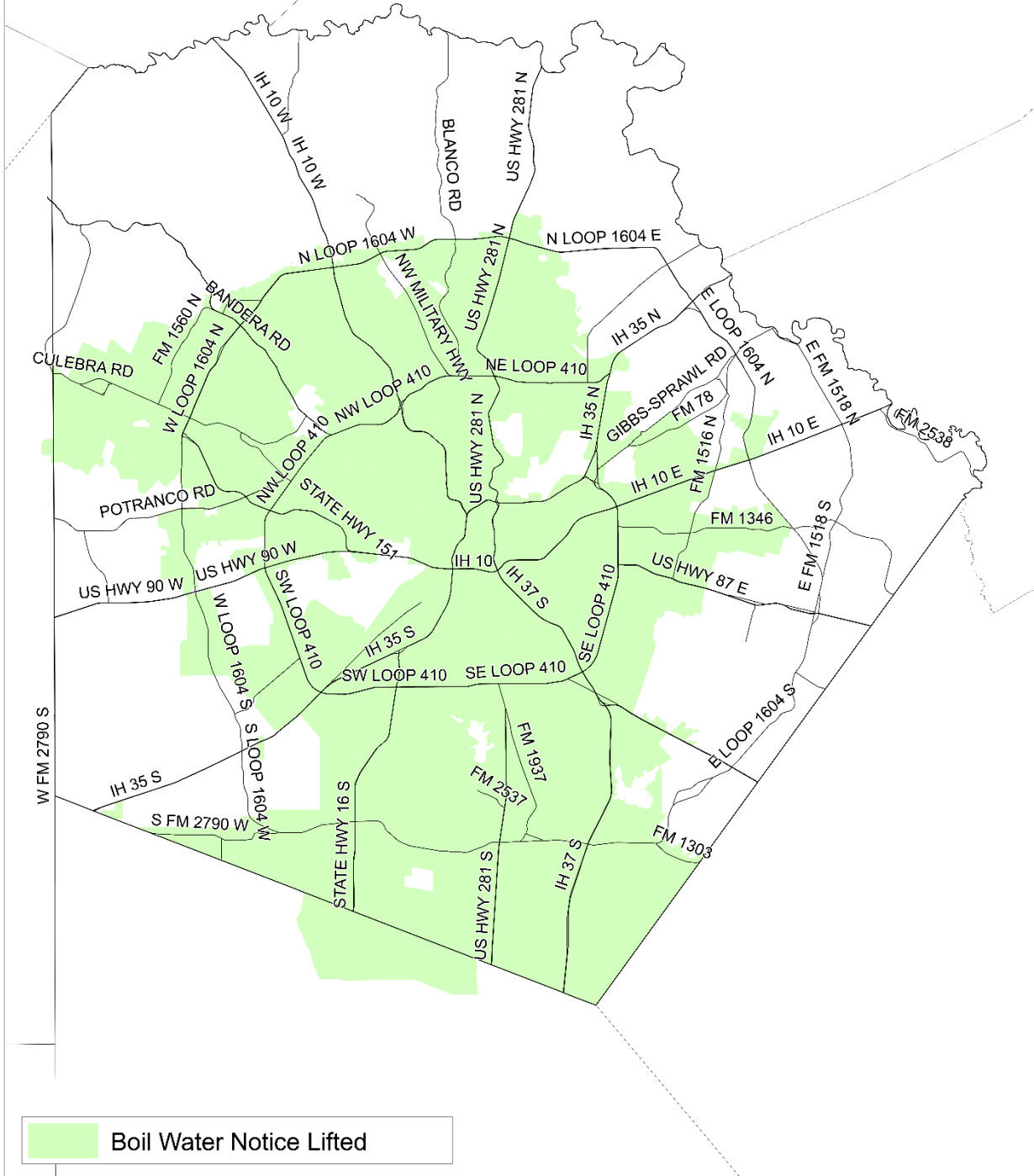
Si bien el aviso se ha levantado en estas áreas recomendamos que los clientes descarguen las tuberías domésticas, las máquinas de hielo y las fuentes de agua antes de usarlas para beber o cocinar.

SAWS continuará operando sitios de distribución de agua hasta el mediodía del lunes.

Adicionalmente, SAWS está pidiendo a todos los clientes que apaguen sus sistemas de riego mientras que la presión del agua se normaliza en toda la ciudad.

San Antonio Water System brinda servicios de agua y alcantarillado a más de 1.8 millones de clientes en la región de San Antonio y continúa estableciendo el estándar para el servicio y la conservación del agua dentro de nuestra industria. SAWS es el líder nacional en innovación de agua con su sistema de agua reciclada directa más grande del país, una planta de desalinización interior de última generación y la instalación de almacenamiento y recuperación de acuíferos de agua subterránea más grande del país. Para obtener más información, visite www.saws.org.

Boil Water Current Status February 21, 2021



Boil Water Notice Rescinded
February 21, 2021

On February 17, 2021, the Texas Commission on Environmental Quality (TCEQ) required the San Antonio Water System PWS #0150018 to issue a Boil Water Notice to inform customers, individuals, or employees that due to conditions which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

As conditions improved, SAWS has taken the necessary corrective actions to restore the quality of the water distributed used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water in designated areas of the City no longer requires boiling prior to use as of February 21, 2021.

The following service levels have been cleared from boiling their water or these service areas no longer required to boil their water.

HGL 730
HGL 750
HGL 790
HGL 828 /PZ3
HGL 830
HGL 837/PZ 4B
HGL 930/PZ 4
HGL 994/PZ 5
HGL 1010/PZ 7C
HGL 1111/PZ 7
HGL 1170E/PZ 8

(“HGL” =Hydraulic Gradient Line, “PZ” = Pressure Zone)

If you have questions concerning this matter or your water quality, please contact Monty McGuffin (210) 233- 3546 or Kirk Nixon (210) 233-3523