



AGENDA

MEETING OF THE SAN ANTONIO WATER SYSTEM COMMUNITY EXPERIENCE COMMITTEE

January 21, 2025, at 11:30 A.M. – 1:00pm – lunch will be served.
Administrative Offices
2800 US Hwy 281, CR-C145, Tower II, San Antonio, Texas 78212
and via video conference

- 1. MEETING CALLED TO ORDER**
- 2. ANNOUNCEMENTS AND UPDATES**
- 3. PUBLIC COMMENTS**
- 4. APPROVAL OF THE MINUTES OF SAN ANTONIO WATER SYSTEM
COMMUNITY EXPERIENCE COMMITTEE (CEC)**
 - A. October 8, 2024 Meeting Minutes
 - B. November 12, 2024 Meeting Minutes
- 5. DISCUSSION AND PRESENTATION ITEMS**
 - A. Connect H2O Presentation by Matthew Llewellyn, Director Customer Service
 - B. Connect H2O Discussion by Martha Wright, Manager Program Planning
Conservation and Madelyn Perez, Planner Conservation.
- 6. NEXT MEETING SCHEDULED:**

Tuesday, February 11, 2024, at The San Antonio Water System Headquarters all remaining 2025 CEC meetings will be held in Conference Room A170 in Tower I.
- 7. ADJOURNMENT**

The focus of the CEC is to maintain a constant dialogue with our neighbors by educating and seeking feedback from a diverse group of community-oriented individuals on a range of topics to improve the overall customer experience.